

## 20-5562 LABORATORY SUPPLIES

VENDOR NUMBER & FEIN NUMBER: 141230 13-3668641

VENDOR NAME/ADDRESS: Mettler-Toledo Rainin LLC  
7500 Edgewater Drive  
Oakland, CA 94621

Website: [www.shoprainin.com](http://www.shoprainin.com)

	NAME:	PHONE #:	E-MAIL
SALES REPRESENTATIVE:	Kathy Lohmeier	815-275-5115	<a href="mailto:kathy.lohmeier@rainin.com">kathy.lohmeier@rainin.com</a>
Ordering/Expediting:	Customer Service	510-564-1600	<a href="mailto:cs@rainin.com">cs@rainin.com</a>
Invoice Information:	Accounts Receivable	510-564-1600	<a href="mailto:ar@rainin.com">ar@rainin.com</a>
Returns:	Customer Service	510-564-1600	<a href="mailto:cs@rainin.com">cs@rainin.com</a>
Supplier Diversity Reporting:	Sean Ridenour	510-564-1600	<a href="mailto:sean.ridenour@mt.com">sean.ridenour@mt.com</a>

F.O.B: "D" F.O.B. DESTINATION

DELIVERY TIME: 3 days ARO

MINIMUM ORDER: None

PURCHASING CARD: Yes

WARRANTY: Limited warranty and limitation of liability per contract term.

RETURN POLICY: Contractor will provide for return of items ordered in error for up to 30 calendar days from receipt with the University paying only the return shipping costs.  
All claims for shortages and damages must be made to the seller within 7 days of receipt of merchandise.  
Shipping containers and all packing material must be retained. Items being returned for customer convenience, will be subject to a 15% restocking fee, minimum of \$100. Rainin must be contacted for an RMA within 15 days of shipment to be eligible for return credit. Items must be returned within 10 days of receiving the RMA. Items must be in new and unused condition, packed in their original packaging, and include all manuals and accessories.

BACK ORDERS: Will notify ordering department within 48 hours of order/release.

PRICING INFORMATION: Discounts vary by line item. Current price list on file with UW Purchasing. Contact agent at [eric.thompson@wisc.edu](mailto:eric.thompson@wisc.edu) for details.