20-5617 VETERINARY PHARMACEUTICAL & MEDICAL SUPPLIES

VENDOR NUMBER & FEIN NUMBER: 140716 77-0289144

VENDOR NAME/ADDRESS: Santa Cruz Biotechnology, Inc.

10410 Finnell St. Dallas, TX 75220

Website: www.scbt.com

	NAME	PHONE	EMAIL
Sales Representative	Alex Nelson	800/ 457-3801 x615	nelsona@scbt.com
Ordering/Expediting	Customer Service	800/ 457-3801 x1	customercare@scbt.com
Invoice Information	Accounting	800/457-3801 x1	<pre>customercare@scbt.com</pre>
Returns	Santa Cruz Animal Health	800/ 457-3801 x3	<pre>customercare@scbt.com</pre>
Supplier Diversity	Cathy Chappell-Ybarra	800/ 457-3801 x140	<pre>cathy@scbt.com</pre>

F.O.B: "E" FOB Destination, Freight Prepaid and Added

DELIVERY TIME: Delivery times are variable and product dependent. All Ambient non-Rx Animal Health

products and General Laboratory Supplies will ship F.O.B. Destination via FedEx Ground within the continental United States. As Santa Cruz Biotechnology does not manufacture all the products included in this bid, delivery times may be variable. Customers are

contacted within 24 hours regarding backorders or delivery problems.

MINIMUM ORDER: None

WARRANTY: Santa Cruz Biotechnology, Inc. is committed to providing the highest level of quality and

service. Any product that does not meet the performance standards indicated in our product literature will be replaced at no charge. Our policy is valid for one year from the date of your purchase, unless otherwise stated in the product datasheet. Seller shall not in any event be liable for incidental, consequential or special damages of any kind resulting from any use or failure of the products, even if seller has been advised of the possibility of such damage including, without limitation, liability for loss of use, loss of work in progress, down time, loss of revenue or profits, failure to realize savings, loss of products of buyer or other use or any liability of buyer to a third party on account of such loss, or for any labor or any other expense, damage or loss occasioned by such product including personal injury or property damage unless such personal injury or

property damage is caused by seller's gross negligence.

RETURN POLICY: Santa Cruz Biotechnology, Inc. does not accept product returns. The majority of

products provided by Santa Cruz Biotechnology, Inc. are biological compounds and cannot be returned to our facility. Santa Cruz Biotechnology, Inc. is committed to providing the highest level of quality and service. Any product that does not meet the performance standards indicated in our product literature will be replaced at no charge. Our policy is valid for one year from the date of purchase, unless otherwise stated in the

product datasheet.

BACK ORDERS: Will notify ordering department within two (2) working days of receipt of order/release.

ITEM DESCRIPTION & PRICING: See shop@uw for pricing.